Report:	Assessment Plan Details for: Student Health Services
	Report Generated by TaskStream
Workspace:	Operational Plan & Assessment Report - OPAR
Assessment Plan:	2010-11Cycle: Assessment Plan and Assessment Findings
Assessment Plan Template:	OPAR Assessment Plan
Report Generated:	Friday, February 25, 2011

Measures and Findings

Student Health Services Unit Goals 2010-2011

Maintaining Healthy Lifestyles

Practical Competence CAS Standard Outcome Domain 6

Maintaining Healthy Lifestyles

Students will engage in behaviors that promote wellness and reduce health risks.

Mapped to:

- FSU Strategic Priorities, Initiatives, and Indicators: 1.5.3.,
- USA- SACS- Comprehensive Standards (Section 3): 3.3.1.3

Measures & Findings

Birth Control: Facts vs Myths StudentVoice Survey

Program level; Indirect - Survey

Details/Description: By increasing the number of health and wellness activities/seminars sponsored by SHS, students will be able to demonstrate knowledge of the importance of health, wellness, and maintaining a healthy lifestyle.

Acceptable Target: Students who attend the Birth Control: Facts vs Myths seminar will be able to identify three (3) different types of birth control measures.

Implementation Plan (timeline): Surveys completed during the 2010-2011 academic year will establish baseline data.

Key/Responsible Personnel: Student Health Services Staff.

Supporting Attachments:

Findings for Birth Control: Facts vs Myths StudentVoice Survey

Summary of Findings: MID-YEAR STATUS:
-Student Health Services StudentVoice Survey is in development and will be implemented in the Spring 2011 semester to establish baseline data.

Acceptable Target Achievement:

Recommendations :

Reflections/Notes :

Substantiating Evidence:

Student Health Services (SHS) StudentVoice Questionnaire

Program level; Indirect - Survey

Details/Description: By increasing the number of health and wellness activities/seminars sponsored by SHS, students will be able to demonstrate knowledge of the importance of health, wellness, and maintaining a healthy lifestyle.

Acceptable Target: Seventy-five (75) percent of students who participate in SHS health and wellness programs will be able to describe several ways to maintain a healthy lifestyle by participating in a SHS questionnaire upon completion of the activity.

Implementation Plan (timeline): Questionnaires completed during the 2010-2011 academic year will establish baseline data.

Key/Responsible Personnel: Student Health Services Staff.

Supporting Attachments:

Findings for Student Health Services (SHS) StudentVoice Questionnaire

Summary of Findings: MID-YEAR STATUS:
-Student Health Services StudentVoice Survey is in development and will be implemented in the Spring 2011 semester to establish baseline data.

Acceptable Target Achievement:

Recommendations :

Reflections/Notes :

Substantiating Evidence:

Improve Student Health Services and Satisfaction

Increase student satisfaction with the services provided by SHS.

2.1. Increase student satisfaction

Increase student satisfaction with the services provided by SHS.

Mapped to:

- FSU Strategic Priorities, Initiatives, and Indicators: 1.5.2.,
- USA- SACS- Comprehensive Standards (Section 3): 3.3.1.3

Measures & Findings

SHS Client Satisfaction Survey

Program level; Indirect - Survey

Details/Description: SHS Client Satisfaction Survey will determine if students are satisfied with the services provided by Student Health Services.

Acceptable Target: The SHS Client Satisfaction Survey will indicate seventy-five (75) percent of students were extremly satisfied with the care they received by the triage nurse which will prevent referrals to outside facilities.

Implementation Plan (timeline): Surveys completed during the 2010-2011 academic year will establish baseline data.

Key/Responsible Personnel: Student Health Services Staff

Supporting Attachments:

Findings for SHS Client Satisfaction Survey

Summary of Findings: MID-YEAR STATUS:
-StudentVoice Survey is in development and will be implemented in the Spring 2011 semester to establish baseline data.

Acceptable Target Achievement:

Recommendations :

Reflections/Notes :

Substantiating Evidence:

Student Health Services Daily Log

Program level; Direct - Other

Details/Description: The number of students that receive referrals to outside agencies.

Acceptable Target: Decrease the number of students referred to outside agencies (Urgent Care/ER) by 50% from 1200 during the 2009-10 academic year to less than 600 during the 2010-11 academic year.

Implementation Plan (timeline): SHS will monitor the number of referrals to outside facilities for the 2010-2011 academic school year.

Key/Responsible Personnel: Student Health Services Staff

Supporting Attachments:

Findings for Student Health Services Daily Log

Summary of Findings: MID-YEAR STATUS:
-For the Fall 2010 Semester, SHS referred 300 students to outside facilities for various reasons.

Acceptable Target Achievement:

Recommendations :

Reflections/Notes :

Substantiating Evidence: